

## **Home Visits**

Home visits are available for current patients who are not able to move from their place of residence for one reason or another. The Doctors in this practice will visit patients living within the immediate township/area. The Doctors are available on a need's basis. These should be booked early in the day to allow appropriate scheduling. Staff will attempt to obtain as much possible information regarding the problem as there is limited equipment in the Doctors Bag and a home visit may not be the most appropriate course of treatment.

WHS guidelines must be followed:

- Patients must have a telephone number which the general practice can call back.
- Police are requested to attend where a patient is threatening suicide.
- Doctors are not sent to a patient's requesting pain relief unless a pain management plan is in place and the person is a patient of the practice.
- Callers are asked to restrain dogs, provide guidance on identifying the residence in the absence of a house number.
- Must not attend a premise where there is evidence of a threatening or abusive person present.
- Doctor must carry a mobile phone which is always switched on. They must contact surgery on arrival at the premises and upon leaving the home premises.