

After Hours Care Information

Singleton Heights Medical Practice only operates for patient care Monday to Friday 8.00am-5pm. After hours, public holidays and weekends patients must contact Triple 000 for an emergency or either phone the hospital on 0265 719222 or present to Singleton District Hospital in person.

This practice has an after-hours and on-call agreement with the local doctors' co-operative who have hospital visitation privileges. (VMO Rights).

Doctors from other local surgeries- Fairholme, Dangar, Burdekin Park, Singleton Medical and Skin, and Raworth Medical practices all contribute to the "on- call duty" roster providing emergency department, Obstetric and anaesthetic coverage.

From our practice - Dr Richard Marshall, Dr Abe Mathew, Dr Alex Cuthill, Dr Leah Byrne and Dr Samuel Broadbent contribute to the on-call roster for the after-hours care of the community.

This co-operative verifies that they are on a roster that offers their patients access to 24-hour care and that while they are on-call they will:

- Provide detailed information pertaining to the patients' attendance in the patient's medical file held at the Singleton Hospital.
- Facilitate a home visit if necessary.
- Process hospital admissions for other practices' patients that may come under their care.
- Will provide the patient's regular practice with timely communication including sufficiently detailed documentation pertaining to the patient's attendance.
- Recommends that patients return to their regular doctor/practice for follow up care.

The doctors have after hour telephone numbers for all the other doctors on the roster to enable contact to be made with them if deemed appropriate by the attending doctor.

Fees charged for after-hours services will be at the discretion of the doctor on call.

Please ensure that you take your Medicare card and pension/ health care card with you for correct identification.

Please ensure to advise staff at the time of your visit at hospital your Doctors name so that copies of triage notes, admission details, pathology results, imaging, Xray results etc can be forwarded directly to them for review.

If advised by the clinical staff to make a follow-up appointment with your GP, please phone the practice reception as soon as possible on 6573 1577.

This practice has an after-hours automated message service that will inform the patient to contact Triple 000 for an emergency or to either phone the hospital on 0265 719222 or present to Singleton Hospital.

