

SHMP utilises the AI scribe tool “HEIDI” to automate parts of the clinical documentation process for a medical practitioner. AI scribes can convert a conversation with a patient into a clinical note, summary, or letter that can be incorporated into the patient’s health record. The AI scribe will not replace the work the work a GP undertakes to prepare clinical documentation.

Our Gp’s will carefully check for accuracy and ensure patients health record is accurate. Conversations are transcribed simultaneously while they happen, meaning no recordings are ever stored. Notes that a clinician saves from the appointment will be added to your Electronic Health Record in your clinician’s Practice Management System, as standard.

This will allow the GP to focus on the patient during the consultation, instead of a computer. Your consent is crucial. All clinicians are encouraged to obtain consent before using Heidi. You can withdraw your consent at any time.